

QUESTIONS TO ASK BEFORE BUYING AN OUTDOOR PRODUCT



What is it you are trying to achieve and does the company offer a wide enough range of products to be able to cover your specific requirements?

For example, whether you are looking to block out the wind and rain in winter or protect your family from the harsh UV rays in summer, if you want to add privacy to your outdoor area or turn it in to an additional room you can enjoy entertaining in all year round, Bozzy have a wide range of custom made products to exactly suits your needs!

Is there a local showroom where you can see a full, life size display?

Before you make your purchase it is important to inspect the quality of the outdoor product you're about to purchase at a local display centre...particularly if you're paying a good amount of money. You need to feel confident not only with the company but with the quality of the product as well. Bozzy have many convenient display centres across the country, where you can meet your local rep, discuss your requirements and get a better idea of the products we offer as well as the range of colours and materials they come in.

Does the company have a portfolio of products they have sold and installed?

You can work out pretty quickly what a company can and can't do, by looking at photos of work they have completed over the years. And if they can't show you any? Well...that speaks for itself. Again is important that you feel confident in what you're buying and who you're buying the product from. How many different products do they manufacture and what are the possible different applications? Can they make a job work, no matter how big or small? What sort of custom work have they done to make their products work best for homes or businesses? At Bozzy we have large portfolios of both residential and commercial work and can show you a wide range of custom designs and applications.

What are their customers saying?

When it comes to knowing whether you are dealing with a reputable company or not...nothing beats word of mouth! At Bozzy we are incredibly proud of all our online reviews and customer testimonials, as we believe they speak volumes to the quality of our products and service.

What sort of warranty does the company provide?

It important that you get the information about the warranty the company offers and know exactly what it covers and most of all how soon they will come out and fix any problems? At Bozzy we are proud to offer a 5 year warranty as standard on all our products which covers installation and all componentry and, as we do not employ contractors, you can be sure that one of our experienced team members will be able to fix any issues quickly and efficiently if any problems do arise...with no hidden, extra costs to you!

Who are the installers?

No matter how good the quality of the product you purchase, if it's not installed correctly it won't work correctly! Beware of companies using contractors to install their products as often these contractors can be unexperienced or even worse, unqualified! All Bozzy installers are experienced, full time employees with extensive trade backgrounds, so you can be confident that you're product will be installed correctly and covered by our 5 year warranty.

Where are the products made?

A lot of outdoor products are made in China, which can be ok, but it's important that you know exactly what you're paying for. There are a lot of companies out there selling products they don't manufacture themselves, which means if there is an issue it can become financially and time consuming to have it fixed. At Bozzy all our products are manufactured right here in Australia. So...not only are you supporting the local economy...but you can be assured that any issues with your product will be resolved quickly, economically and efficiently.

What are the products made from and who has designed them?

It's important to be confident in the quality of the materials used to make the product you are about to purchase. Some companies cut corners in order to build cheaper products, but that can mean that both the design of the products and the materials used are not ideal for withstanding the harsh conditions of the Australian climate. This can mean a shorter lifespan for your product and make them more susceptible to general wear and tear...nevermind an almighty storm! At Bozzy, all our products are made from high grade materials and specifically designed to withstand whatever the Aussie weather can throw at them!